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Reference: **421 199 536S**



Australian Government

Services Australia

centrelink

Mr Simon I Verdon
Calle D'En Colom 12-3
46001 Valencia
SPAIN

20 December 2022

Your About Foreign Pensions

Immediate payment 17/11/2022 to 14/12/2022 due on 22/12/2022

\$1,174.76

Payment from 15/12/2022 — 28/12/2022 due on 05/01/2023

\$586.89

Payment from 29/12/2022 — 11/01/2023 due on 19/01/2023

\$586.14

Regular Payment from payment date 02/02/2023

Age Pension

\$569.72

Plus Pension Supplement

+ \$16.22

Total

\$585.94

Information used for calculating your regular payment


Annual Income **\$5,797.11**

► Important Information

The pension authorities in the United States will change the rate of pension that you get from 1 January 2023. We will use this information to work out the amount of Australian Age Pension we pay you.

Contact information


For online services

 my.gov.au




ExpressPlus mobile apps

For more information

 servicesaustralia.gov.au

For complex enquiries

 **(+613) 6222 3455**

Your reference number is 421 199 536S

If you do not understand or agree with a decision we have made

- . You can contact us and we will explain the decision. We may be able to resolve your concerns without a formal review.
- . You can apply for a formal review of the decision. We can change the decision if it is wrong. This review is free.

It is important to apply for a formal review within **13 weeks** of being notified about the decision. You can still apply after this time. However if we change the decision, it may only take effect from the date you applied for the formal review.

Go to **servicesaustralia.gov.au/reviewsandappeals** for more information.

If you do not agree with the outcome of the formal review, you can apply to the Administrative Appeals Tribunal (AAT). The AAT is an independent body which can review a range of decisions made by Services Australia. The AAT can only review a decision that we have reviewed. For more information about applying to the AAT, please go to **aat.gov.au**

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to **servicesaustralia.gov.au/privacy**

To make a complaint or give us feedback

We aim to resolve your concerns as quickly as possible. If you want to make a complaint or give us feedback you can:

- . call our feedback and complaints line on **1800 132 468**, or
- . go to **servicesaustralia.gov.au/feedback** for other options.

If this does not resolve your concerns, you can make a complaint to the Commonwealth Ombudsman at **ombudsman.gov.au** using the online complaints form. If you are unable to complete the online form, you can call them on **1300 362 072**.